

3rd Quarter 2022

# 55 West Monroe

## **Tenant Safety Initiatives Strengthen Overall Building Security**

By Kevin Singh, Director of Security



2022 has been a busy year for members of the 55WM security team, as we implement a series of programs and initiatives designed to improve overall building safety and ensure the well-being of our tenants:

Kevin Singh

#### **New Security Cameras**

We've expanded our coverage of the property by installing additional security cameras on the building's exterior and throughout its lower level. And, looking ahead, we're exploring potential options for upgrading 55WM's entire security camera system.

### Fire/Life Safety Certification

We oversaw CPR training/certification for members of the Management Team, and also participated in cross-training exercises with engineers that highlighted operation of the building's fire panels.

### Fire Drills Planned for October

Looking ahead, I'm pleased to report that we will be holding building-wide fire drills this fall — the first in three years, due to the COVID-19 pandemic. All tenants and their employees will participate in the drills, which will simulate evacuation from their respective floors.

**Tabletop Training Exercise** Security officers participated in a joint training session with members of the "We are implementing a series of programs and initiatives designed to improve overall building safety and ensure the well-being of our tenants." Tenant wardens will also take part in a series of safety seminars that will provide information they can bring back

to their fellow company employees. Please stay tuned for further information.

For questions about 55WM's tenant safety initiatives, contact the Management Office.





## Upcoming Events

Ice Cream Social August 17th, 12 - 2 pm

**Oktoberfest**, September (Stay tuned for details!)



## Stay 'InTouch' with Live and On-Demand Content

InTouch (JLL's webbased content streaming platform) delivers appealing live and on-demand event presentations that tenants may view individually or with colleagues.

### **Register Today!**

Visit <u>https://manulife.</u> <u>xmintouch.com</u> and create a user account by entering your name and company email. with members of the Management and Engineering teams. The purpose of these exercises is to review 55WM's emergency action plan and outline strategies for applying it in situations where the building may be compromised and/or tenant safety is at risk.

## Summer Carnival Celebrates Tenants' Return to 55WM

A festive carnival held in 55WM's lobby was the perfect way to celebrate summer and, more importantly, tenants who are returning to their offices in the wake of the COVID-19 pandemic.

The July 13th event was a family affair, with many tenants bringing their kids to enjoy the revelry. Highlights included a wandering magician, live music, and plenty of popcorn, cotton candy, corn dogs, and churros.



Chicago, IL 60603

## Management Team

Danica Munson General Manager

Mary Scott Assistant General Manager

Cassandra Navarrete Tenant Services Coordinator

Angelo Miceli Chief Engineer

Mick McGowan Assistant Chief Engineer

Reinhard Dietz Engineer

David Freel Engineer

Dan Schenfeld Engineer

Justin Palmer Engineer

Nick Diaz Day Maintenance Supervisor

**Biljana Tomovic** Maintenance Supervisor

Kevin Singh Director of Security

## Leasing Staff

Andrea Saewitz Executive Vice President, Stream Realty

Matt Lerner Executive Vice President, Stream Realty



## 55WM Welcomes Tenant Service Coordinator Cassandra Navarrete



Cassie Navarrete

Tenant Service Coordinator Casandra Navarrete's arrival at 55WM in May represented a big step forward on a career path she was born into.

"My family owns several multi-family residential

properties, so I grew up with an understanding of the business," she recalled. "Coming to work here, at such an amazing building, has been an eye-opening experience; one that I've wanted for a while now."

Cassie spent the previous two years working for a residential real estate management company before making the jump to commercial property management. She is eager to embrace her new role and immerse herself in the ins and outs of operating a Class A downtown property.

Customer service is Cassie's primary responsibility,

and she looks forward to meeting more tenants as they continue returning to the building. In the meantime, she finds herself involved in practically all facets of building management: outside vendor management, event planning, financials, property upgrades, and more.

Above all, she is grateful for the chance to learn from an exceptional team.

"Everyone here is so approachable. They've welcomed me and made me feel part of the team from my very first day," Cassie said. "I'm thankful for their willingness to share their experiences with me. I've been learning so much."

Cassie grew up in Rogers Park, is a lifelong Cubs fan, and enjoys reading novels during her daily commute. In her spare time, she likes to cook; play with her three Golden Retrievers; and spend time with her husband, Christian, who serves in the U.S. Marine Corps.

## **Tenant Donations Support Move for Hunger Food Drive**

With hunger rates across the United States on the rise and local food pantries struggling to meet growing demand, JLL's partnership with Move for Hunger offered tenants an opportunity to help make a difference in the lives of hungry families throughout Chicago.

Tenants' donations of non-perishable food items are being collected by Move for Hunger

volunteers and distributed to the organization's local food bank.

Thanks to everyone who

supported the effort! Tenants who missed out on the food drive and would like to make a monetary donation may visit <u>https://</u> moveforhunger.org.

## Fifth-Floor Amenities Offer Something for Everyone

55WM's fifth-floor Amenity Center delivers unparalleled comfort and convenience for building tenants and their employees. Offerings include a(n):

**State-of-the-Art Conference Center**, an ideal venue for hosting onsite client meetings, business events, or company gatherings. Highlights include cutting edge A/V technology with mobile connectivity, adjacent kitchen/pantry area, and multiple seating configurations for up to 115 people. *Contact the Management Office for reservations and rates.* 

**Soothing Tenant Lounge**, a space for tenants to relax, reflect, and recharge. It features Wi-Fi connectivity, widescreen TVs, ping-pong and foosball tables, kitchen area, and much more. *Rent the Tenant Lounge for your next company gathering*.

**Onsite Fitness Center** to help tenants pursue their own customized fitness goals. Equipment includes Peloton bikes, Precor ellipticals, and more. *Membership is open to all building tenants and their employees for a one-time \$25 deposit.* 



55WM's Tenant Lounge